

The Betting Room

Company Rules

18-03-2019

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CONTACT DETAILS

The Betting Room

These rules apply to all the companies owned by, or subsidiaries of, The Betting Room.

To the customer:

- Betting rules are comprehensive and every effort is made to cover all events.
- Should a rule not be covered all disputes will be determined by I.B.A.S.
- (Independent Bookmakers Arbitration Services)
- We reserve the right to alter any concessions bets not covered by our rules.

Head Office/ Shop Contact Details:

**The Betting Room
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PO5 2SE**

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Email: marketing@thebettingroom.co.uk

TERMS AND CONDITIONS

1. ACCEPTANCE OF BETS

Subject to these Rules we accept bets for all meetings held under the Rules of The Jockey Club (incorporating the National Hunt Committee), the Irish Turf Club and at the following venues licensed by the National Greyhound Racing Club:

- Belle Vue
- Oxford
- Brough Park
- Perry Barr
- Catford
- Romford
- Crayford
- Sheffield
- Hall Green
- Sunderland
- Hove
- Swindon
- Monmore
- Walthamstow
- Wimbledon

In addition, such other N.G.R.C. tracks, as may from time to time be introduced, are designated for the Bookmakers Afternoon Greyhound Service.

Bets are acceptable for races in France, the U.S.A. and other places abroad as advertised in our shops.

Bets will be settled at SP unless Pari-Mutuel returns have been requested.

Instructions issued by means of a notice displayed in our betting shops are to be read as being part of these Rules.

Selections for events or meetings not covered by the preceding paragraphs, or bets for events directly outside the direct control of the sports main governing body will be invalid unless the betting slip is authorised for acceptance and countersigned by a member of our Staff.

When a horse and a greyhound of the same name run the same day, bets will be taken as being the horse unless the greyhound is clearly indicated by the customer. However, if the horse has already run before the bet is accepted then the bet will be considered as being for the greyhound.

We reserve the right to refuse the whole or any parts of any bet offered to us and declare void any betting slip with whose bona fides we are not satisfied with.

All bets are accepted at the Company's discretion and bets can be refused without explanation.

In addition, we reserve the right to refuse payment on any lost or stolen bet that cannot be substantiated by reference to our records; on any bet where the validity of the bet cannot be substantiated for reasons beyond our reasonable control; and on any bet for which no claim has been received within two months of the date of the event. Once accepted a bet can only be altered or cancelled by mutual consent.

Where there is evidence of price, match or event rigging, we reserve the right to make bets void or withhold settlement of bets pending the outcome of any subsequent investigation.

2. PAYOUT LIMITS

The following maximum payments apply to any one customer in respect of any one day's betting, even when, by taking a price, the level of potential winnings exceeds these amounts.

- ***Horse racing***

£20,000 when all selections are covered by a full SIS or other text service and there is 15 minutes between the races.

Across the card limit £5,000.

£5,000 when the bet contains a selection not covered by a full SIS or text service.

- ***Greyhound racing***

£2,500 when all selections are competing in a full B.A.G.S. meeting.

£2,500 on bets on non B.A.G.S. races at the following tracks:

- Catford
- Romford
- Hove
- Crayford
- Walthamstow
- Wimbledon

£1,000 when the bet contains a selection competing at other mtgs (as specified Rule 1).

- ***Football***

£20,000 unless otherwise advertised.

£5,000 for bets placed at any of our football stadiums or sports stadiums. The maximum payout to any one customer in respect of one day's trading is £5,000. This limit applies to a single coupon or a series of coupons emanating from the same source

- ***Other sports***

£5,000 on all other sports, including snooker, unless otherwise advertised.

- **Numbers**

£6,500 on Irish Lottery.

£5,000 on 49's bets.

£1,000 on Rapido bets.

NB. These rules override any subsequent rules on the back of purchased betting slips.

3. SETTLEMENT OF BETS

The advertised times of races, the runners, the returns, and the results as published in the national/ sporting press govern the settlement of all bets, errors and omissions excepted. 'Through the Card' type instructions are determined by reference to the published race program, as are the instructions 'First Race', 'Last Race', etc.

In the event of no Starting Prices being returned, selections for a horse race for which a price has not been laid are settled at Tote returns or vice-versa, but greyhound selections for which a price has not been laid are made void and treated for settlement purposes as non-runners. Bets on unnamed favorites will be treated as void for settlement purposes.

For single win bets on which the price laid, or Starting Price if applicable, would result in no profit being possible at the 'off', the selection will be treated as void for settlement purposes.

Each-way doubles, trebles and accumulators are settled win to win and place to place; if the instruction 'each-way all each-way' is clearly specified on the betting slip by the Customer, then the bet, unless it is one of our specialty bets, is settled by this method.

In accumulative wagers where bet contingencies are related or where the same selection is taken to win more than one event, a special price will be applied for settlement, regardless of any individual prices marked on the betting slip.

Bets for a horse or greyhound that runs in a race at a meeting not precluded by our Rules are settled for the race unless the selection is specifically timed by the Customer or by our Rule 9 for another race for which it holds an engagement.

In the event of a dead heat for first place, the stake money on a winning selection is divided by the number of winners in the dead heat, and the full odds paid to the reduced stake, with the remainder of the stake money being lost.

A similar rule applies to the place part of a bet where, as a result of a dead heat, more than the required numbers of selections are placed.

Palpable Errors – In the event of a human error or an error outside of the Company's control, the Company does not take any responsibility or liability for the effect it may have on the outcome of the customer's bet. However, if the customer is not satisfied with the Company's decision, they have a right to request the Company to contact a third party arbitrator (IBAS) to preside over the discrepancy.

4. TIME OF ACCEPTANCE

Bets are not accepted for an event after our staff have received and processed an 'off' alert. Selections on any bet accepted in error after an off alert has been processed will be treated as a non-runner for settlement purposes.

If for any reasons an off alert is not processed correctly, or is inadvertently or fraudulently delayed, selections affected will be treated as non-runners for settlement purposes if, at any time of acceptance, the event was resolved or at a stage where there was a clear indication of the likely outcome.

For events for which no 'off' is announced, bets are acceptable up to the advertised start time. Selections on any bet accepted in error after that time will be treated as a non-runner unless the bet was accepted before the actual start time. However, in the case of events such as Golf tournaments or Cricket matches then, taking account of the length of the event, bets taken in error after the actual start time will stand provided nothing significant has happened which could affect the outcome.

5. INCORRECT STAKES OR INSTRUCTIONS

5.1 Incorrect Number of Bets or Selections

Where an incorrect number of doubles is stated to cover the selections given, the total amount staked on the doubles is divided and invested proportionately amongst the correct number of doubles. A similar rule will apply to singles, trebles, four folds etc.

However, where a double, treble, fourfold etc. is specified and it is clearly indicated that only one accumulative bet is required, it will be settled as an accumulative bet covering the number of selections given.

Where an incorrect number of selections is given in a 'Yankee' or similar full cover 'Named Bet' of equal stake units, the total stake is divided and invested equally on the full number of doubles, trebles, four folds etc., as determined by the number of selections given.

Where a permutation is used which could apply equally to Computer Straight Forecasts and Computer Tricasts, in the absence of specific instructions the bet will be settled as for Computer Straight Forecasts.

5.2 Incorrect Stake

Otherwise and unless covered by the preceding sections of this rule, where the amount of stake money received is more than that required to settle a multiple wager in full, the excess stake money will be added to the wager as an overstake spread equally over the number of bet types; where it is less, the whole wager will be settled in proportion.

Where only a SINGLE selection or a SINGLE ACCUMULATIVE bet is given and the stake written differs from the stake received, the TOTAL STAKE received will be applied to that selection or accumulative bet.

5.3 Incorrect or Incomplete Instructions

Should the name of a selection be incorrectly written or should a Customer's instruction be loosely worded, the bet will be settled provided we are satisfied as to the identity of the intended selection, or the Customer's intended instructions.

If part name of more than one horse in the same race is given and we remain unable to identify the selection the stake will be divided equally between or among the selections involved.

Where selections are given but instructions are COMPLETELY OMITTED, with no indication being given by stake unit of the Customer's intention, the stake available will be divided and invested proportionately as single bets on each of the selections given.

In all cases, bets will be settled as win bets, unless each-way is specified. If two selections which run in the same race are included in a double, treble or accumulator, or if the same selection is repeated in such a bet, both win and place stakes will be equally divided between the two; a double becomes two half-stake singles; a treble will become two half-stake doubles and so on. If, however, either of the selections should be doubly engaged, settlement is determined by application of Rule 9.

Where a horse and greyhound with identical names are engaged to run on the same day, non-timed bets for that selection are settled for the horse race unless it is otherwise indicated that the greyhound is required.

Where a selection is given both by name and trap or racecard number, the name will take precedence for the purpose of the settlement.

5.4 Unnamed Selections

Unless covered by the preceding paragraphs, the following will apply:

5.4.1 Horse – Meeting Stated

A non-timed selection will be 'on' for the next race to be run at that meeting.

An incorrectly timed selection will be 'on' for the next race after the time of acceptance of the bet at that meeting unless the time stated can be related to another horse race meeting covered by a 'Course Betting Service' in which case the race time will take precedence. If a selection is not thereby defined, the stakes will be divided proportionately between those races whose times continue to coincide.

5.4.2 Horse – Meeting Not Stated (or Unscheduled)

A non-timed favorite selection will be 'on' for the next HORSE RACE to run that day which is covered by a 'Course Betting Service' (if the programme is confined exclusively to greyhound racing at the time of acceptance, the next scheduled B.A.G.S. race to run will provide the selection).

A timed selection will be 'on' for the meeting with a race at that time. If the time stated relates to several meetings only one of which is covered by a 'Course Betting Service' the selection will be 'on' for that meeting.

If a selection is not thereby defined the stakes will be divided proportionately between those favorites whose race times continue to coincide.

'Through the Card' instructions with no meeting stated or an unscheduled meeting will be settled for the next horserace meeting covered by a 'Course Betting Service' which is due to commence following the time of acceptance.

5.4.3 Greyhounds - Meeting Stated

A non-timed selection will be 'on' for the next race to be run at that meeting.

An incorrectly timed selection will be 'on' for the next race at that meeting following the time of acceptance unless the time stated can be related to a B.A.G.S. meeting scheduled to be run, in which case the race time will take precedence.

5.4.4 Greyhounds – Meeting Not Stated (or Unscheduled)

A timed selection will be 'on' for the meeting to which the time relates.

A non-timed/ incorrectly timed selection will be 'on' for the next scheduled B.A.G.S. race following acceptance. 'Through the Card' instructions with no meeting stated or an unscheduled meeting will be settled for the next B.A.G.S. meeting due to commence following the time of acceptance. Where all B.A.G.S. meetings for that day have already commenced, the selections will be treated as non-runners and the stakes returned.

5.5 General

A selection timed for a race, which has already run, is void.

Where a time and meeting are stated but NO SELECTION is given by name, racecard number or trap number, the favorite in that race will be taken as the Customer's selection.

Any selections which cannot be determined by the provisions of this rule will be treated as non-runners as will any selections for races precluded by our Rules.

6. DISPLAYED PRICES

At all horse or greyhound meetings from which we are receiving a 'Course Betting Service', we will lay the current quoted price of the selection at the time the bet is accepted. A 'Bar Price' is NOT acceptable. If taken in error the selection will be settled at the Starting Price.

Customers wishing to bet at displayed prices must stipulate this when handing in the bet and ensure that the quoted price is marked on the betting slip by our staff, or countersigned by them; otherwise the bet will be settled at the Starting Price. Where a price is laid this will apply to the selection throughout the slip.

A similar correction will be made where, due to a mistake by a member of our staff, or an error on any printed material or information displayed in this shop, an incorrect price has been laid.

This rule will similarly apply where 'Early' prices advertised or displayed on the day of an event are marked incorrectly on the betting slip by a member of our Staff. Settlement of the place part of each-way bets where a price has been laid (excepting ante-post) is determined by our Rule 10 (Win and Place Betting).

6.1 Overnight Declaration (24 Hour/48 Hour)

A horse race bet laid in accordance with advertised or circulated prices from 10 a.m. on the day of declaration to run is not an Ante-Post bet and in the event of any withdrawals such horse(s) count as non-runners. Bets for remaining horses in that race will be subject to a deduction equivalent to that of Tattersalls' Rule 4(c), the rate depending upon the advertised or quoted price(s) of the withdrawn horse(s).

7. ANTE-POST

Ante-Post bets are bets made at a quoted price, which must be marked on the betting slip by one of our Staff.

Returns for win and place doubles, trebles etc., are calculated at accumulative odds i.e. in the same manner as for SP bets; for the place part of an each-way bet the fractional odds and number of places relating to each event are those pertaining at the time of acceptance. Reduced odds may apply in accumulative bets if the same selection is taken to win more than one event.

'Place Only', conditional or 'if cash' bets are not acceptable at ante-post odds.

We reserve the right to correct any obvious or material errors and, in the event of incorrect odds being laid in error, bets will be settled at the odds which were correct at the time the bet was placed.

• Horse Racing

An Ante-Post horse racing bet is a bet accepted before 10:00am on the day of declaration to run.

Unless advertised differently, the following rules apply:

(a) Where an event is postponed to another day and overnight declarations stand, then bets stand. If the original overnight declarations do not stand, bets will be void.

(b) If the race is abandoned, declared void or if the conditions of the race are altered after bets are taken or if the horse selected is balloted out under the Jockey Club rule limiting the number of runners in the race, single ante-post bets will be void. Accumulative or combination ante-post bets will stand and are settled at the ante-post price(s) laid on the remaining selection(s), with the void selection counting as a non-runner throughout the bet.

(c) Ante-Post bets placed before the entries have closed should stand and only be made void if the race is abandoned or made void, if the horse is balloted out/ eliminated under Jockey Club Rule 125, or the venue is changed.

Ante-Post bets placed after the entries have closed should be void, except when the race is run at a later date at the same venue and entries for the race are not reopened, in which case bets would stand.

In the event of horses being balloted out the liabilities against the horses remaining will be reduced at the rate announced in accordance with Tattersalls' Rule 4(c).

If the venue of the race is altered bets will be settled in accordance with Tattersalls' ruling.

- **Greyhounds**

When prices are offered to win a competition, bets accepted before the draw for the penultimate round (semi-final) has been made will be on an 'all in run or not' basis, and non runners will be treated as losers.

Bets accepted at prices issued after the draw for the penultimate round (semi-final) but prior to the draw for the final will not be subject to Ante-Post rules, and any non runner will be treated as void for settlement purposes. Tattersalls' Rule 4(c) will apply to bets on the remaining greyhounds, with the amount of the deduction based on the price of the withdrawn greyhound at the time that the bet was struck.

When a greyhound is withdrawn after the draw for the final is made all bets struck after the draw but prior to withdrawal at Bechers Racing prices will be settled at starting price, and bets on the withdrawn greyhound will be void.

8. FAVOURITES

a) In any race the favourite is the horse quoted in the official Starting Price return at the shortest odds; the second favourite is the horse quoted at the next shortest odds and so on. If two horses should be quoted at the same odds and if these odds should be shorter than those quoted against any other horse then these two horses are the joint first and second favourites.

b) Subject to section (c) of this rule, where a customer uses the term 'Favourite', 'Second Favourite' or 'Third Favourite' to indicate the selection, the stake will be invested on the horse defined in the preceding section; if two or more horses are thus selected the stake will be divided and invested equally amongst each of the selected horses. However, if such joint favourites are returned at a price whereby, irrespective of result, no profit could accrue to a backer of the favourite, the unnamed favourite will be treated as a non-runner. This section and the one preceding will apply equally to greyhound racing.

c) Starting Price bets for unnamed favourites, or additionally in the case of horse racing for unnamed second or third favourites, are acceptable win only. The place part of any such bet, if taken, will be declared void.

d) Bets for unnamed second or third favourites in Greyhound races are not acceptable and if taken in error will be void.

9. DOUBLY ENGAGED

A non-timed single bet for a selection which is doubly engaged will be timed for the first race in which it runs excepting that an 'if absent' selection which is doubly engaged will be taken as timing the bet for the race in which both selections are engaged.

If two selections, one of which is doubly engaged, are included in a double, treble or accumulator but run in the same race, the selection which is doubly engaged will be automatically timed for the race in which entries do not clash. If both are doubly engaged the selection written first in the Customer's instructions will be timed for the race in which entries do not clash. Should this paragraph apply to any part of a combination bet it will continue to apply to the whole of that combination except that single bets are treated as entirely separate bets.

10. WIN & PLACE BETTING AT STARTING PRICE OR DISPLAYED PRICE

Bets are acceptable win or each-way. 'Place Only' bets are not acceptable, excepting certain specialty bets. Where a place stake is in excess of the amount staked to win, the difference will be equally apportioned win and place to the selection(s).

The place part of a 'Win and Place' bet at Starting Price or displayed price is settled in the following manner:

10.1 Horses

In races of 1-4 runners we pay win only

In races of 5-7 runners we pay 1/4 of the win odds 1st and 2nd places.

In races of 8 or more runners we pay 1/5 of the win odds 1st, 2nd and 3rd places.

In handicap races of 8-15 runners we pay 1/4 of the win odds 1st, 2nd and 3rd places. (Unless the favourite starts odds on; when we will pay a 1/5 odds).

In handicap races of 16 or more runners we pay 1/4 of the win odds 1st, 2nd, 3rd and 4th places.

Where there are less than five runners the place money goes on the horse to win.

10.2 Greyhounds

In races of 5-7 runners we pay 1/4 of the win odds 1st and 2nd places.

In races of 8 runners we pay 1/5 of the win odds 1st, 2nd and 3rd places.

Where there are less than five runners the place money goes on the greyhound to win.

11. CONDITIONAL BETS

When settling conditional bets the instruction 'If Lose' will be read as 'If lose or Non-Runner' and the instruction 'If Win' read as 'If win or Non-Runner'. Subject to the selections being in different races, 'Stop at a Winner' bets are acceptable win or each-way and settled in the order written, a non-runner will not be counted as a winner and the bet will continue until one of the selections either occupies or dead heats for the first place.

11.1 FIRST PAST THE POST

All bets placed on UK and Irish horse racing will be settled on First Past the Post AND the official result for single stakes (win or each way) up to a maximum of £100. Any stake above the £100 will be settled on official result only. For any bets involving 2 horses or more (i.e. doubles and upwards) the bets will be settled for the OFFICIAL RESULT only (i.e. first past the post will NOT apply for doubles and upwards).

- **First Past the Post:** The immediate result after the race has been completed (see Exceptions below)
- **Official Result:** Announced at the "weigh-in" on the day, after any Steward's Enquiries and/or objections have been considered. If a winner is disqualified after the official result is announced, the disqualification will not affect the settlement of bets.

Exceptions.

The exceptions where First Past the Post does not apply and bets are only settled according to the official result are:

- A selection taking the wrong course
- A selection carrying the wrong weight or the jockey failing to weigh-in
- Any Ante Post bet
- A Forecast or Tricast bet
- A void race
- Any Tote/Pari-Mutuel bet
- A selection given as the winner in error by the judge
- A bet placed on a two-runner race or a special match bet
- A bet placed in a "without the favourite" or any other special market
- Aintree Grand National
- Any bet placed at the rails on a racecourse
- We pay FPP on UK & Irish racing ONLY Horse racing bets **placed on non-UK / Irish meetings** are settled on the official result declared by the racecourse judge and confirmed by the 'Weighed-In' announcement. If a winner is disqualified after the official result is announced, the disqualification will not affect the settlement of bets.

12. ANY TO COME OR IF CASH BETS

In deciding from which part of the bet the 'Any to Come' is to be taken or to which part the 'Any to Come' is to be applied, a drawn line will be read as indicating the end of one bet and the start of another.

The conditional part of an 'Any to Come' bet will be executed on the understanding that the total cash in hand at any stage will be applied to the settlement in the order of the remaining written instructions. Cash in hand from a selection cannot go onto that selection or a selection in the same race.

Should at any stage there be insufficient cash in hand to execute in full the next part of the 'Any to Come' instruction, it will be settled in the proportion of the balance of cash in hand to the full stake required by that part of the instruction.

In the conditional part of the 'Any to Come' bet, if the stake should be omitted the total amount staked on the preceding selection or series or instructions will be invested.

Where crosses are used to indicate a stakes-about bet, settlement will be made as Single Stakes About, irrespective of the number of crosses written; Double Stakes About, if required, must be clearly specified.

13. LATE WITHDRAWALS AND RE-RUN RACES

13.1 Horses – After the Formation of a Course Market

When a horse is withdrawn before coming under starter's orders, after a course market has been formed, bets will be settled in accordance with Tattersalls' Rules.

Tattersalls' Rule 4(c) Deduction Scale (Per Pound).

3/10 or shorter	75p
2/5 to 1/3	70p
8/15 to 4/9	65p
8/13 to 4/7	60p
4/5 to 4/6	55p
20/21 to 5/6	50p
Evens to 6/5	45p
5/4 to 6/4	40p
13/8 to 7/4	35p
15/8 to 9/4	30p
5/2 to 3/1	25p
10/3 to 4/1	20p
9/2 to 11/2	15p
6/1 to 9/1	10p
10/1 to 14/1	5p
15/1 or over	No deduction

In the event of two or more horses being withdrawn before coming under starter's orders, the total deduction will be the sum of the individual deductions, up to a maximum of 75p in the £.

In the event of a horse race being re-run, all bets will stand for the re-run race, with bets being settled at the prices quoted or returned for the original race. Horses which came under starters orders in the original race will be considered losers if not taking part in the re-run race.

13.2 Horses – Early Morning Prices

The Tattersalls' Rule 4(c) Deduction Scale will be applied to bet settlement when horses quoted in our Early Morning Prices are withdrawn before coming under starter's orders. In such circumstances, the appropriate level of deduction will be determined by reference to the prices on offer at the time that the bet was placed.

13.3 Greyhounds

When a greyhound is withdrawn:

- All bets struck at displayed prices prior to the withdrawal, and not cancelled by the customer, will be settled at starting price. In the event of a NO RACE being re-run, all bets for that race stand at starting price for the re-run race unless previously cancelled by the customer.
- All bets struck prior to withdrawal at Bechers Racing prices on individual heats or one off races will be settled at starting price, and bets on the withdrawn greyhound will be void.
- See Rule 7 on bets for a greyhound to win a competition.

14. WALKOVERS, CANCELLED AND POSTPONED RACES

Walkovers void and cancelled races count as races. Unless otherwise provided for in Rule 7 concerning ante-post betting, any selection involved in a race that is postponed until a later date, or abandoned, will be treated as a non-runner.

Where a race is postponed and run later the same day, all bets placed prior to the announcement postponement will stand for the rearranged times unless previously cancelled by the customer.

15. FORECASTS

Subject to the following Rules, forecasts are acceptable in singles, doubles only.

If a forecast should contain a non-runner or the same selection repeated or the selections run in different races, the stake will automatically go on the winner and the rest of the bet settled accordingly. When three or more selections are made for a race in a bet involving straight forecasts, settlement is made as a full combination of those selections, unless each required forecast is written individually.

Unnamed FIRST favourites with a named selection racecard number or trap number are acceptable in forecast SINGLE bets. Any such selection included in forecast doubles, (or Tricasts) is void. Should the first favourite and the named selection or trap number be the same, the forecast is void. In the case of joint first favourites the bet will be settled

proportionately and, if one of the joint favourites is the same as the named selection or trap number, then that part of the bet will be void.

15.1 Horses

Computer Straight Forecasts are acceptable only in races of three or more runners. However, should a bet be accepted in error on a 2 horse race, or a race be reduced to only 2 runners, then Computer Straight Forecast bets will stand, and be settled as a single, at Starting Price, on the horse named to finish first. Similarly, in Computer Straight Forecasts in which only one selection is made, or in races in which one horse finishes alone, bets will be settled as SP singles. If no Computer Straight Forecast is declared, bets will be void.

15.2 Greyhounds

Forecasts are acceptable only in races of 3 or more runners. However, should a bet be accepted in error on a 2 greyhound race, or a race be reduced to 2 runners, forecast bets will stand, and be settled as a single, at Starting Price, on the greyhound named to finish first.

Straight Forecasts are settled in accordance with Greyhound Computer Forecast returns. In all circumstances where the Greyhound Computer Forecasts are not declared settlement will be based on the N.S.L. Straight Forecast Chart (Dual Forecast ONE HALF of the Chart return).

Forecasts specifying Tote returns, if taken in error, are settled at Computer Straight Forecast returns or N.S.L. Straight Forecast returns where appropriate.

16. TRICASTS

Tricasts, for selections to finish 1st, 2nd and 3rd in correct order, are acceptable in races for which an official Tricast is declared. Selections may be named, although race card numbers (horses) or trap numbers (greyhounds) will be taken provided there can be only one interpretation of the required selections. In the event of any ambiguity the Tricast will be declared void, as will any Tricast in which the same selection is repeated.

a) Tricasts are acceptable in SINGLES only. In the event of Tricast doubles being taken in error, the total stakes for the doubles will be divided and invested equally as Tricast singles for the selected races. A similar rule is applied to Tricast trebles etc. Instructions for permutations must be specific otherwise the bet will be settled as a straight Tricast to the stake available. 'Any to come', or 'If cash' bets are not acceptable and, if accepted in error, the A.T.C. or 'If cash' instructions will not be actioned.

b) A Tricast including an unnamed favourite selection will be declared void.

c) Tricasts will be settled in accordance with the official Tricast return.

d) Should a Tricast include two non-runners, the Tricast is treated as a non-runner for settlement purposes.

e) If, for any reason, a Tricast is taken for a race for which an official Tricast return is not declared, settlement will be made as follows:

(i) Where all three selections run, settlement will be made as a Computer Straight Forecast on the selections nominated to finish 1st and 2nd, with the selection for 3rd place being discounted.

(ii) Where the selections include non-runner(s), settlement will be made in accordance with section (d) of these Rules.

We do not accept Tote Jackpots, Quadpots, Trifectas or Scoop6. If Jackpots are taken in error, they will be settled as win accumulators at starting price odds. If Quadpots are taken in error, they will be settled as place only accumulators at proportionate starting price odds. If Trifectas are taken in error, they will be settled to Tricast Rules (Rule 16). If Scoop6 are taken in error, they will be settled as each way accumulators at proportionate starting price odds.

'Place Only' bets are not acceptable, and if taken in error will be equally apportioned Win and Place to the selection(s). If there are insufficient runners for a place dividend the place part of an each way bet at Tote odds goes on to win.

Bets at Tote odds are not acceptable for unnamed favourites, meetings where race by race results are not transmitted to our shops, greyhound racing, Irish Racing or for our specialty bets. If taken, settlement of such bets will be made at Starting Price in accordance with our Rules.

17. NUMBERS BETTING

• Irish Lottery Bet (47 balls)

The maximum payout to any one customer or group/ syndicate of customers, including bets from the same source is £6,500. Group/syndicates of customers include, associations or groups of individuals acting in concert, whether pursuant to an instruction, request or recommendation from a third party or otherwise.

Bets are acceptable on the Irish Lottery draw up to 15 minutes prior to the draw being made. Any bet accepted after this time will be void unless we are satisfied that the bet was placed before the draw started.

Bets placed after the Saturday draw, up to and including Wednesday, will be settled on the Wednesday Irish Lottery draw unless otherwise instructed. Bets placed after the Wednesday draw, up to and including Saturday, will be settled on the result of the Saturday draw unless otherwise instructed.

On occasions when two or more draws take place on the same day, bets will be settled on the first draw, unless otherwise instructed.

Bets on any slip can only apply to one draw unless otherwise clearly marked and with the prior agreement of staff. If for any reason a draw does not take place, bets will stand for the next available Irish Lottery draw, unless cancelled by mutual consent before that draw.

Irish lottery bets are acceptable on ordinary betting slips.

All bets will be deemed to be on the 6 number draw unless otherwise stated.

Irish Lottery bets accepted in error on specialty slips will not qualify for consolations or bonuses.

Irish Lottery bets are not acceptable in combinations with other betting events, not may two or more draws be combined in accumulative bets. Any such bets taken in error will be void.

Illegible or ineligible figures will be treated as void, with the bet reduced accordingly. Odds will apply for the valid numbers only, for example, if a bet on the '3 numbers correct' section comprises two numbers and a void number, this will be settled on the odds applicable to the '2 numbers correct' section.

Should a bet contain the same number more than once, then each 'repeated' number shall be treated as 'void', with the bet odds reduced accordingly.

- **49's (49 balls)**

The maximum payout to any one customer or group/syndicate of customers, including bets from the same source is £5,000. Group/syndicates of customers include associations or groups of individuals acting in concert, whether pursuant to an instruction, request or recommendation from a third party or otherwise.

Bets are accepted on the 49's draws up to the official start time broadcast on SIS. Any bet accepted in error after this time will be void, except where we offer 'in running' opportunities.

When no or an incorrect draw is specified the bet will always be settled on the next consecutive draw(s) to take place after the bet has been accepted (subject to the above rule).

When a Lunchtime or Teatime draw is selected, but the bet is accepted after the corresponding day's draw has taken place (if any), the bet will be settled on the next such consecutive draw(s) to take place.

When more than one draw is selected, the bet will always be settled on the next such consecutive draw(s) to take place after the bet has been accepted.

If for any reason a draw does not take place, bets will stand for the next available 49's draw(s) unless cancelled by mutual consent.

49's bets may be placed on ordinary betting slips.

All bets will be deemed to be on the 6 number draw unless otherwise stated.

Where a 5-fold is inadvertently included on any bet, it will be settled as 4-folds with the stake proportioned.

Multiple bets are also accepted on a single 49's draw, for example, three numbers in a patent = 7 bets. 49's bets will not qualify for consolations or bonuses if placed on our range of specialty bets.

49's bets cannot be combined with any other betting event, nor may two or more draws be combined in accumulative bets. Any such bets taken in error will be void.

Bets on the 'multi' slip will apply to the next consecutive 49's event to take place after the bet has been accepted. If for any reason an event does not take place, bets will stand for the next available 49's event unless cancelled by mutual consent.

Illegible or ineligible figures will be treated a void, with the bet reduced accordingly. Odds will apply for the valid numbers only, for example, if a bet on the '3 numbers correct' section comprises two numbers and a void number, this will be settled on the odds applicable to the '2 numbers correct' section.

Should a bet contain the same number more than once, then each 'repeated' number shall be treated as 'void', with the bet odds reduced accordingly.

Results will be broadcast by SIS directly after the event. Previous results will be shown on screen in the shop, or please ask a member of staff.

Under staked bets will be proportionately settled. The Betting Room rules will apply to any situations not covered by the above 49's rules.

- **Rapido**

The maximum payout to any one customer or group/syndicate of customers, including bets from the same source is £1,000. Group/syndicates of customers include associations or groups of individuals acting in concert, whether pursuant to an instruction, request or recommendation from a third party or otherwise.

We do not accept bets on more than 5 numbers. If you make more than 5 selections, your bet will be void, win or lose.

Bets are acceptable on the 'Rapido' draw up to the official start time broadcast by SIS.

Bets will be placed on the next available draw unless specified on the bet by the customer.

A Rapido bet cannot be combined with any other bet, nor may two or more draws be combined in accumulative bets.

Bets placed after a draw has taken place, or when no draw is stated, will be settled on the result of the first draw to take place after the bet has been accepted, unless otherwise instructed.

Bets on any slip apply to one draw or in the case of multiple draws to the next consecutive 'Rapido' draws e.g. if 4 draws are chosen, numbers will count for the next 4 consecutive Rapido draws to take place after the bet has been accepted, unless otherwise specified on the slip by the customer.

If for any reason a draw does not take place, bets will stand for the next available 'Rapido' draw(s), unless cancelled by mutual consent.

Results will be broadcast by SIS directly after the event. Previous results will be shown on screen in the shop, or please ask a member of staff.

Winnings (returns) quoted in promotional posters refer to a £1 unit stake and stakes of different denominations will be settled in proportion. Note winnings quoted include the £1 stake.

If the amount of numbers indicated you wish to bet on differs from the actual amount of numbers chosen, the bet will be settled on the actual selections chosen.

Illegible, ineligible or bets containing the same number more than once will be void, win or lose.

Our general retail betting rules will apply to any situations not covered by the above Rapido rules. A deduction is made on all bets. This has been included in the calculation of the odds at the starting rate.

Only one return will be paid per bet, e.g. if 5 numbers are chosen and 4 are correct the total return is £20, not £20 + £1.

Rapido bets may be placed on an ordinary betting slip.

18. DAILY SPECIAL BETS

18.1 Meeting Challenge

When we offer the opportunity to bet on which meeting will have the most winning favourites, the following Rules apply:

- (a) A winning joint or co-favourite counts as a winning favourite.
- (b) A withdrawn favourite counts as a losing favourite.
- (c) If fewer than 3 races are completed at either meeting, all bets will be void.
- (d) Void races do not affect the result of a meeting challenge, unless Rule (c) applies.
- (e) A favourite which dead-heats for first place counts as a winning favourite.
- (f) In the event of no starting price being returned the horse with the lowest price in the Racing Post betting forecast will count as favourite.
- (g) Walkovers will be ignored for challenge purposes.

18.2 Jockey Challenge

When we offer the opportunity to bet on which jockey will ride the most winners at a meeting, the following Rules will apply:

- (a) The result of a jockey challenge is determined by a jockey's actual rides.
- (b) If either jockey in a jockey challenge does not ride in at least 1 race, all bets will be void.
- (c) Void races do not alter the result of a jockey challenge, unless Rule (b) applies.
- (d) A jockey's mount which dead-heats for first place counts as a complete winner for challenge purposes.

- (e) A jockey's mount which 'walks over' counts as a winning ride.
- (f) A jockey challenge selection may be combined in a multiple bet with a meeting challenge selection. However, if the jockey challenge and meeting challenge involve races at the same meeting, a special price will be applied which accurately reflects the related nature of the selections. The combined odds of the two individual selections will not be used for settlement purposes, even if put on the betting slip in error by our staff.

18.3 Trap Challenge

When we offer the opportunity to bet on which trap will provide the most winners, the following Rules will apply:

- (a) Bets are acceptable win only.
- (b) Dead Heat rules apply to all bets.
- (c) Dead Heats in individual races will be treated as winners.
- (d) The result will stand irrespective of any void races or abandoned meetings.

18.4 Special Doubles and Trebles

When we offer Special Doubles or Trebles, the following Rules will apply:

- (a) If any of the named horses do not run, all bets will be settled at Starting Price on the remaining selections.
- (b) Special Double or Treble prices refer to win only bets. The place part of any each way bet accepted will be settled at Starting Price place terms.
- (c) In the event of non runners in races included in special doubles or trebles, Tattersalls' Rule 4 (c) may apply, with deductions based upon prices at the time of withdrawal.

18.5 Winning Distance

When we offer the opportunity to bet on winning distances at a meeting, the following Rules will apply:

- (a) Bets are placed on the aggregate of the winning distances on any on race meeting.
- (b) Winning distances equate to the following numerical values:
 - Short Head = 0.1
 - Head = 0.2
 - Neck = 0.3
 - Quarter length = 0.25
 - Three quarter lengths = 0.75
 - A distance is defined as 30 lengths
- (c) Maximum distance for any one race is 12 lengths for a Flat race meeting and 30 lengths for a National Hunt meeting (including National Hunt Flat races).
- (d) All distances bets are on a first past the post basis (see Rule 11.1).

All bets on a particular meeting will be void if all races on that card are not completed, except where the result on that meeting has already been decided.

For all Daily Special Bets, The Betting Room Rules apply to all circumstances not covered by the above Rules.

19. UNION JACK

The 'Union Jack' consists of one selection only from nine different races or events from which eight trebles will be taken.

The 8 trebles will then be made up as follows:

1-2-3, 4-5-6, 7-8-9, 1-5-9

1-5-9, 2-5-8, 3-6-9, 3-5-7

If the selections are not numbered, for settling purposes they will be taken in the order in which they are written.

Bets are acceptable win or each-way (unnamed favourites WIN ONLY) from any event, meeting or combination of both, not precluded by our Retail Betting Rules.

- Incorrect Instructions

No bonus will be paid on any bet which includes:

- the same selection more than once
- the instruction 'each way all each way'
- a selection at ante-post prices
- a perm entry
- any selection other than horses and/or dogs
- a selection at Tote/PM odds

Any line including a non-runner will not count as a correct line and will be settled as a normal single/double.

20. LUCKY 15/ LUCKY 31/ LUCKY 63

The Betting Room Betting Rules apply to all circumstances not covered by the following Rules.

- **Selections**

LUCKY 15: The Lucky 15 consists of four selections making 4 Singles, 6 Doubles, 4 Trebles, 1 Fourfold Accumulator.

LUCKY 31: The Lucky 31 consists of five selections making 5 Singles, 10 Doubles, 10 Trebles, 5 Four folds, 1 Fivefold Accumulator.

LUCKY 63: The Lucky 63 consists of six selections making 6 Singles, 15 Doubles, 20 Trebles, 15 Four folds, 6 Five folds, 1 Six fold Accumulator.

Bets are acceptable win or each way (unnamed favourites win only) at equal units of stake for any event, meeting or combination of both not precluded by our Betting Rules.

Each bet type must be separately staked, and any additional stakes do not qualify for bonus or consolation payments.

- **Incorrect Instructions**

Should a bet include:

- a non runner
- an incorrect number of bets or selections
- a selection at ante-post prices
- the same selection more than once
- the instruction 'each way all each way'
- a perm entry
- a selection at Tote/PM odds

Then NO CONSOLATION OR BONUS payment will be made.

- **Bonus Payments**

One Winning Selection only on a Lucky 15 horse racing only bet (ie all 4 selections are horses):

Customers selecting only ONE WINNER will have the odds trebled for the winning selection providing no other horse is placed. This consolation will be paid for the WIN part of a bet only.

21. FOOTBALL

The Betting Room Betting Rules apply to all circumstances not covered by the following rules in addition, any instructions printed on the coupon or issued by means of a press announcement or by way of a notice displayed in this shop are to be read as being part of these rules.

21.1 Abandoned games

Should a match be abandoned prior to the completion of 90 minutes play, all markets will be void, unless a definitive result for that market has already been determined prior to abandonment or unless the governing body has declared an official result.

If there has been a goal, this equates to a definitive result for the following markets: First goal scorer, anytime scorer and time of first goal. These markets will be settled.

If the game is 0-0 at the time of abandonment ALL bets are void.

If the game is 1-0 but that goal is an own goal then First & Last goal scorer markets are void (own goals don't count). The time of 1st goal is the only market settled.

Half Time result stands if the game has completed the 1st half.

All other bets will be void no matter what the time of abandonment or no matter what the score was at the time of the abandonment.

21.2 Postponed/Re-arranged Matches

A postponed match is void unless it is re-scheduled to commence within 36 hours of the original start time and this is confirmed within 12 hours of the original start time. In such circumstances where (a) void match(es) is/are included in an accumulator the bet will be settled on the remaining selections.

21.3 Stakes

The minimum unit of stake per column is printed on the coupon. Bets for stakes less than the stated minimum, if taken in error, will stand.

21.4 Settlement of Bets

Entries for the selections/ mini sections list which do not comply with the number of selections required for each section will be treated as being for the long list.

Not less than the minimum number of selections will be acceptable unless the bet, or a separate part of it, could have been made on another list or coupon, in which case the bet, or that part of it, will be treated as being intended for that list.

Whilst there is no limit to the number of draw forecasts that can be written on a coupon, no individual accumulative bet may contain more than 5 draws. Should a bet include more than 5 draws, the first five such selections in long list numerical order will count and the remaining draw forecasts will be void.

Extra time will not be considered as part of the match, and the score at the end of the second half, not extra time, will be taken as the final result. All bets will be settled accordingly unless 'to win outright' is stated. Forecasts on any match not started, or on an abandoned match, are void.

If a team plays a different opponent to the one printed on the coupon, or if the venue of the match is the reverse of that printed, or if the venue is changed to a neutral ground, or if a match has kicked off prior to acceptance, the match selection will be void. If a void selection reduces a bet to less than the minimum number of selections, the bet will remain valid.

Own goals do not count, therefore any match which finishes 1-0 and the goal is an own goal will be settled as no goal scorer as far as the first player to score bets are concerned.

Settlement of incorrectly staked bets or incorrect instructions will be made in accordance with The Betting Room Betting Rules.

Selections for matches that kick-off prior to acceptance of the bet are void unless acceptance is mutually agreed, and the betting slip endorsed accordingly by a member of staff.

Where there is a dispute concerning who scored the goals in a match, settlement will be based upon the first result declared by the Press Association (PA). Any subsequent amendments made by the PA to their initial decision will not apply. Any subsequent corrections or amendments to the initial result will not apply.

21.5 Plain Slip Entries

Plain slip entries are acceptable subject to the rules. Only the matches for which we quote prices may be selected. Forecasts on unquoted matches will be void and the remainder will be valid provided the stipulated minimum number of selections can be achieved. If any ambiguity exists regarding which outcome of a match is intended, the price struck will be used to determine the selection.

21.6 Prices Offered

The Company reserve the right to change prices offered on the football coupons in all of our offices.

Electronic prices displayed on our text system will be the final price determined for the latest prices.

21.7 Permutations

Permutations are acceptable provided the instructions are capable of not more than one interpretation. In the absence of an instruction, the entry can only be taken as a straight line to the amount staked.

21.8 Player to Score

First Player to Score' bets will be void if the selected player does not take part or takes the field as a substitute after the first goal has been scored. If a match is abandoned 'First Player to Score' bets will stand provided a goal has been scored.

Where there is a dispute concerning who scored the goals in a match, settlement will be based upon the first result declared by the Press Association (PA) at www.sportinglife.com. Any subsequent amendments made by the PA to their initial decision will not apply. Any subsequent corrections or amendments to the initial result will not apply.

21.9 Last Player to Score

A player will be deemed to have been a participant in last player to score bets if he plays any part in the match.

Where there is a dispute concerning who scored the goals in a match, settlement will be based upon the first result declared by the Press Association (PA). Any subsequent amendments made by the PA to their initial decision will not apply. Any subsequent corrections or amendments to the initial result will not apply.

21.10 First Scorer Scorecast

If a player comes on after a goal has been scored or does not take part in the match, bets will revert to a single on the correct score.

For First player to score purposes, own goals do not count, so the forecast will be settled on the next goal scorer and correct score of the game. If the correct score is 1-0 and the goal is an own goal, forecast bets are settled as a correct score single.

Where there is a dispute concerning who scored the goals in a match, settlement will be based upon the first result declared by the Press Association (PA). Any subsequent amendments made by the PA to their initial decision will not apply. Any subsequent corrections or amendments to the initial result will not apply.

21.11 Last Player to Score Scorecast

If a player does not take part in the match, bets will revert to a single on the correct score.

If a player takes the field when it is not possible that the correct score part of the bet can be achieved, the such bets will be settled as a single on the last goalscorer market at the relevant odds quoted at match kick off time.

If a match is abandoned after a goal has been scored then all bets will be settled as singles on the last goalscorer market at the relevant odds quoted at match kick off time. Should the last goal of the match be an own goal then bets will be settled on the second to last goalscorer and the correct score market. If the only goals in the match are own goals then all bets will be settled as singles on the correct score market at the relevant odds quoted at match ick off time.

Where there is a dispute concerning who scored the goals in a match, settlement will be based upon the first result declared by the Press Association (PA). Any subsequent amendments made by the PA to their initial decision will not apply. Any subsequent corrections or amendments to the initial result will not apply.

21.12 Wincast

If your player does not take part in the game the bet is void. If your player takes part at any stage in normal time the bet is valid.

Where there is a dispute concerning who scored the goals in a match, settlement will be based upon the first result declared by the Press Association (PA). Any subsequent amendments made by the PA to their initial decision will not apply. Any subsequent corrections or amendments to the initial result will not apply.

22. ATHLETICS

For settlement purposes, the podium position or medal ceremony will count as the official result.

23. BOXING

In the event of a postponed fight, all bets will stand for 30 days. In every fight, a price is quoted for the drawn fight. In the event of a drawn fight, all bets on either boxer to win will be losers.

23.1 Round Betting

If either fighter fails to answer the bell, his opponent will be deemed to have won in the previous round. If for any reason a point's decision is awarded before the full number of rounds is completed, bets will be settled on the round in which the fight was stopped. Bets on boxers to win on points will be deemed winners only after the full duration of the fight has been completed.

24. CRICKET

24.1 Limited Over Matches

All bets will be settled in accordance with the official competition rules. This will include matches where a reduction of overs has taken place.

If the competition rules allow the official result to be a tied match, and a tie occurs bets will be void.

24.2 Other Matches

If a match is abandoned due to outside interference, all bets will be made void. Bets will also be void in a weather affected match where at least one ball has not been bowled.

24.3 Top Batsman Betting

- Any player who is not named in the starting 11 will be considered a non-runner;
- All players named in the starting 11 will be considered runners, whether they bat or not;
- Every effort will be made to quote prices for all players. However other players will count as winners if they top score;
- The following minimum number of overs must be bowled in these forms of cricket:
 - In test matches a minimum of 50 overs in the innings must be bowled for bets to stand unless the innings has already been completed;
 - In one-day matches a minimum of 20 overs in the innings must be bowled for bets to stand unless the innings has already been completed.
 - In Twenty 20 matches a minimum of five overs in the innings must be bowled for bets to stand unless the innings has already been completed.
- All bets will be settled in accordance with the official competition rules. This will include matches where a reduction of overs has taken place.

24.4 Top Bowler Betting

The same conditions apply as for Top Batsman.

24.5 Series Betting

Outright series bets will stand provided one match has been played. Correct score bets will be void if the stipulated number of matches are not played.

25. GOLF

Bets will be void on any player failing to tee off in the first round. Any subsequent withdrawals or disqualification will be deemed to be losers.

25.1 Tournament Group / Top Nationality Betting

Bets will be void on non-players and Tattersalls' Rule 4(c) deductions may apply. Dead Heat rules will apply.

25.2 Two/Three Ball Betting

Should any player not play in a 2/3 ball, then all bets on that 2/3 ball will be void. If any player in a 2/3 ball match fails to complete 18 holes in that round, that match is void.

25.3 Tournament Winner Betting

All outright bets are settled on the player winning the trophy.

If a tournament is reduced from the scheduled number of holes, any outright bets placed after the final completed round will be void.

26. MOTOR RACING

26.1 Championship Betting

Bets stand on all drivers whether they participate or not. Bets will be settled on the Official Result subsequent to any appeals and/or objections.

26.2 Grand Prix Betting

Bets will be determined by the result at the podium presentation.

27. RUGBY UNION/LEAGUE GENERAL RULES

The score at the end of the second half, not extra time will be taken as the final result. In matches where handicap betting is being offered, winning margin and correct betting is from scratch. In First Try betting, penalty tries do not count.

27.1 Rugby League Handicap Betting

27.2 Selections and Stakes

Only matches for which we quote prices may be selected. Selections for unquoted matches will be void, and the remainder of the bet will be valid provided that the stipulated minimum number of selections is achieved.

27.3 Void Selections

A selection from a match which is postponed, abandoned or played at a reversed venue, or which is against different opposition to that listed, will be void and will be treated as a non-runner for settlement purposes.

28. AMERICAN FOOTBALL

The score at the end of play, including overtime if played, will be taken as the final result, with the exception of 'First Half & Second Half' bets, which are settled at the conclusion of regulation time.

29. SNOOKER

29.1 Outright tournament winner

Predict the winner of the tournament. Bets settled on official competition rules.

29.2 Match betting

Predict the winner of the match.

29.3 Incomplete / postponed matches

In the event of a match in a knockout competition starting but not being completed, the player progressing to the next round will be deemed the winner. In a league match bets will be settled on the official result. Correct score bets are void in both league and knockout matches.

If a match is postponed all bets will be void.

29.4 Correct score

Predict the correct score in the match.

29.5 Result in a specified frame

Predict the result of a specified frame.

29.6 Total point odds / even in a specified frame

Predict whether the total points in a particular frame will be an odd or even number.

29.7 Final frame decider

Predict whether the match will be decided on the final frame.

29.8 Total match frames

Predict whether the total number of frames in the match will be over or under a specified number.

29.9 Total match centuries

Predict whether the total number of centuries scored in the match is over or under a specified figure.

29.10 Total match fifties

Predict whether the total number of fifties scored in the match is over or under a specified figure.

29.11 Highest match break

Predict which player will make the highest break in the match.

29.12 First session

Predict the result of the first session.

If the scheduled number of frames are reduced bets will carry forward to the next session until the scheduled number of frames have been completed.

29.13 First session correct score

Predict the correct score in the first session.

If the scheduled number of frames are reduced bets will carry forward to the next session until the scheduled number of frames have been completed.

29.14 Will there be a 147

Predict whether or not there will be a 147 break in the match.

29.15 First frame winner

Predict the result of the first frame.

29.16 First frame points

Predict whether the total points scored in the first frame will be over or under a specified number.

29.17 1st colour potted

Predict which colour will be potted first in the frame.

The first colour legally potted scoring its own value (i.e. not taken as a free ball) will be considered the winner, irrespective of whether there are any subsequent re-racks.

Foul shots and free balls do not count.

29.18 Handicap betting

Predict the result of the match after the handicap spread has been applied to the actual scores.

29.19 Result in a specified session

Predict the result in a specified session. If the scheduled number of frames are reduced bets will carry forward to the next session until the scheduled number of frames have been completed.

29.20 Correct score in a specified session

Predict the correct score in a specified session. If the scheduled number of frames are reduced bets will carry forward to the next session until the scheduled number of frames have been completed.

29.21 Total match frames under / over

Predict whether the total number of frames in the match are under or over a specified figure.

29.22 Tournament 147

Predict whether or not a 147 break will be made in the tournament.

29.23 Name the finalists

Predict which two players will contest the final in a knockout competition.

29.24 Highest tournament break

Predict which player will make the highest break in the tournament.

29.25 Quarter winner

Predict which player will reach the Quarter Final in a specified section of the draw.

29.26 Player to be eliminated in a knockout competition

Predict which stage of a tournament that a specified player will be eliminated.

30. TENNIS

30.1 Match Betting

Once the umpire has called play the match has started, and the player progressing to the next round will be deemed the winner. For bet settling purposes at least 1 set needs to have been concluded. If less than 1 set has been completed all bets will be void. If the match fails to start, all bets will be void.

30.2 Set Betting

If the required numbers of sets to win have not been played, all set bets will be void.

31. DARTS

31.1 Outright betting

Any bets placed on any participants who do not end up competing for some reason will be losing bets.

31.2 Set/Leg/Handicap/Special Betting: The full amount of sets/legs required to win the match must be achieved. If the situation, for whatever reason exists that the match is awarded to a competitor before this is achieved, the set/leg/handicap/special bets on the match will be void, unless further play could not influence the result.

31.3 Match Betting

As long as at least one leg has been concluded all match bets will stand on the certified result.

32. CYCLING

32.1 Tour Betting

Bets stand on all cyclists whether they participate or not. Bets will be settled on the Official Result subsequent to any appeals and/or objections.

32.2 Stage Betting

Bets will be determined by the result at the podium presentation.

33. CONCESSION BETS

Ante Post Non Runner No Bet (Singles Only)

Any ante post bet which forms more than a single bet and the horse or greyhound are withdrawn before the events, this part of the multiple bet will be deemed a loser.

Double Header

To qualify for this concession all horses or greyhounds must be unplaced according to our place rules (non runners count as a horse being placed).

Double Result

This concession applies to horses only which run in the UK or Ireland. To qualify the result or altered result must be the day the horse race took place.

Amended results, which do not qualify for the concession:

- Horses disqualified for taking the wrong course
- Disqualification by the clerk of the scales
- Wagers at tote returns
- Multiple bets
- Forecast and Tricast
- If Cash Bets

34. COMPLAINTS AND DISPUTES

If you have a complaint or dispute with The Betting Room or its staff the following procedure will be followed:

- Inform a member of the shop staff about your complaint or dispute
- If the cashier is unable to rectify your complaint or dispute, it will be passed onto the shop manager
- If the shop manager is unable to rectify the situation, the complaint or dispute will be passed to a member of senior management in Head Office
- You are welcome to contact Head Office at any point to discuss your complaint or dispute on 02392-731133
- If the complaint or dispute can not be resolved at Head Office level, the dispute can be managed by a third party arbitrator – IBAS – www.ibas-uk.com. You will need to submit & complete the adjudication form.

35. BET EXPIRY DATE

Winning bets from bets placed at football stadia are claimable up to 6 (six) months after the date of placing the bet.

Winning bets placed in our retail premises at 5 Albert Rd Southsea PO5 2SE are claimable up to 12 (twelve) months after the date of placing the bet